



MCS AND SHINESCAPES RENOVATE PROPERTY IN SUPPORT OF DALLAS HOPE CHARITIES ORGANIZATION

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National property services leader and regional landscaping company complete exterior and interior property services work to transform space for LGBTQ+ youth community

DALLAS – April 19, 2023 – [MCS](#), the national property services company, and affiliated company SHINEScapes, a Dallas-based commercial landscaping business, announced the completion of extensive interior and exterior construction work refurbishing the Dallas Hope Center, an LGBTQ-focused homeless youth transitional living center serving North Texas.

The Dallas Hope Center serves as a safe shelter environment and transitional living facility for Dallas Hope Charities (DHC), a local nonprofit established to provide food, shelter and healthcare services for the regional LGBTQ+ community.



MCS and SHINEScapes performed the six-month construction project for DHC in partnership with U.S. Bank as part of its Home Pride initiative. Additional partners Dwell with Dignity and Mercedes-Benz Financial USA also supported the project modernizing the property. The extensive work MCS and SHINEScapes provided has completely transformed the Dallas Hope Center, which was in dire need of updates and repairs. The upgraded facility was recently unveiled at a grand opening event held on April 14, 2023.

The exterior property improvements at the Dallas Hope Center overseen by MCS and SHINEScapes included improved landscaping, a new driveway, painting, installing energy-efficient windows, and

adding a backyard privacy fence and patio. The building's foundation was also corrected to avoid further settling issues. The interior work included a new design and personalization of the living spaces, new overhead lighting, and a fresh coat of paint. The kitchen was remodeled which included installing energy-efficient appliances and new cabinets, and new dual laundry washers and dryers were added to accommodate residents.

"MCS was proud to help renovate the Dallas Hope Center, and the newly modernized space will further boost DHC's efforts to promote equality and inclusivity," said Craig Torrance, Chief Executive Officer of MCS.

Added Chad Mosley, President of MCS's Mortgage Services division, "This important facility provides a welcoming environment for LGBTQ+ youth in the Dallas region that need assistance and we are pleased to support the organization's important mission while partnering with U.S. Bank."

The Dallas Hope Center is an LGBTQ-focused transitional living program for homeless youth ages 18-24. During the 12-month program, residents are provided a safe, welcoming environment and basic needs where they can learn important life skills necessary to successfully live independent lives. A resident of the newly renovated Dallas Hope Center adds, "The updated house makes me feel safer within the home."

Headquartered in Lewisville, TX, MCS recently announced the opening of its own self-performing Service Center in Dallas staffed with a market operations director, project managers, inspectors, estimators and highly trained service technicians to execute the field property services needs of the firm's Single-Family Rental, Commercial and Mortgage Services lines of business. SHINEscapes provides commercial landscaping services for both MCS clients and its own growing base of customers across Dallas and other major markets in Texas.

MCS has partnered with U.S. Bank on previous home renovation projects supporting U.S. veterans and their families.

About MCS

MCS is a leading property services provider working across Commercial Properties, Single-Family Rentals, and the Property Preservation industry. For over 35 years, MCS has been committed to responsive care, industry-leading service standards, leveraging technology, and end-to-end transparency to protect, preserve and serve communities across the country. Some of the largest and most respected mortgage servicers, real estate owners and operators, and corporations trust MCS to perform property inspections, preservation, maintenance, renovations, and other property-related services. Learn how MCS is Making Communities Shine at mcs360.com.

About SHINEscapes

SHINEscapes provides comprehensive commercial landscaping services with exceptional customer service. SHINEscapes' primary offerings include lawn, tree and flower care; irrigation maintenance; general exterior maintenance and repair; and parking lot services. SHINEscapes is located in Carrollton, TX, and serves the Dallas-Fort Worth metroplex and is expanding into other major markets across Texas. For additional information, visit www.SHINEscapes.com.

About U.S. Bank

U.S. Bancorp, with approximately 77,000 employees and \$675 billion in assets as of December 31, 2022, is the parent company of U.S. Bank National Association. The Minneapolis-based company serves millions of customers locally, nationally and globally through a diversified mix of businesses: Consumer and Business Banking; Payment Services; Corporate and Commercial Banking; and Wealth Management and Investment Services. Union Bank, consisting primarily of retail banking branches on the West Coast, joined U.S. Bancorp in 2022. The company has been recognized for its approach to digital innovation, social responsibility, and customer service, including being named one of the 2022 World's Most Ethical Companies and Fortune's most admired superregional bank. Learn more at usb.com/about.

About Dallas Hope Charities

Dallas Hope Charities is an independent 501(c)(3) public charity organization uniting to care for those in need throughout our social community, geographical community, and beyond and operates Hope Center, Dallas' LGBTQ-focused homeless youth transitional living center and extension program. The Hope Center offers a safe environment for youth 18-24 years of age where they learn essential life skills necessary to successfully live independent lives. Dallas Hope Charities offers an LGBT-focused basic needs resource hub, Collective Hope Coalition; works with the Dallas Police Department through the Safe Place program to spread awareness and education in the community by encouraging victims to report ALL crimes, especially hate crimes; and offers Hopeful Discussions, a series that is geared toward reducing homophobia. More information at www.dallashopecharities.org.

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